

## **Authorization for Treatment and Financial Policies**

Thank you for choosing Inspired Hearing Solutions, P-LLC for your audiology needs. We are committed to you and your hearing health. We want your experience with us to be a positive and productive one. To that end, we make every intention to ensure that you are informed of our office and financial policies. This knowledge will help you to be better prepared for you visits.

Insurance: Please bring your insurance card(s) to your initial visit and to any subsequent appointments when there has been a change to any of your insurance policies. As a courtesy to you, we will submit claims associated with participating insurance plans. It is your responsibility to pay any deductibles, co-insurance and/or non-covered services associated with your specific insurance plan.

Insurance coverage is an agreement between you and your insurance company. As a result, it is your responsibility to determine whether you have out of network benefits, if you require prior authorization or a referral prior to services being provided or if audiology services and/or hearing aids are covered through your insurance plan. It is important that you gather this information prior to your appointment with us. Inspired Hearing Solutions, P-LLC cannot submit a claim to any insurance company if we do not have all required orders, referrals, or prior authorizations on file. They cannot be obtained after the service is provided. Please bring your member benefits information with you to your appointment.

Insurance companies do not cover, in full or in part, all goods and services. While we may verify coverage specifics with your insurance company as needed and when requested, please understand that these are not a guarantee of coverage or payment. There may be situations where your insurance company does not cover the specific good or service you are requesting.

Please inform us as soon as possible if you need to cancel or reschedule your appointment. While we realize that emergencies do occur, Inspired Hearing Solutions reserves the right to charge a \$30-60 cancellation fee for any no-show appointments. We understand that sometimes you may be running late to your appointment. Unfortunately, other patients are usually scheduled directly after your time slot and we may not be able to see you if you arrive more than 15 minutes late. We will try to accommodate you if time allows. Otherwise, we will need for you to return at a later time and/or date.

Inspired Hearing Solutions accepts payment in the form of cash, checks, and debit/credit cards. We also offer a third-party financing program through Care Credit. There will be a \$30 fee for all bounced or returned checks. We reserve the right to discontinue care to patients who have not met their financial obligations to us. We also reserve the right to forward any/all outstanding balances to either a third-party collection agency and/or small claims court if payment was not received in full.

By signing below;

I authorize Inspired Hearing Solutions, P-LLC, to perform audiological assessment and/or treatment of myself and/or my dependent.

I authorize release of my medical information, as necessary or requested, to insurers or third-party payers to obtain payment for services rendered.

I understand that I am ultimately responsible for any and all fees associated with my (or my dependents) visit to Inspired Hearing Solutions, P-LLC.